Survey Results (Included Responses)

KYVL Online Resources Customer Satisfaction Survey for High School Librarians, Faculty and Staff

Go to Individual Complete Responses:

☐ Show respondent's emails.

INCLUDED RESPONSES ➤

EXCLUDED RESPONSES ➤

Included Respondents: 81
Excluded Respondents: 0

○ Cross Tabulate
Cross reference multiple questions

○ Download Results
Receive results in spreadsheet format

Report created on: Monday, May 16, 2005 11:17:00 AM

The results of your survey are displayed below. If your survey includes text responses, click the "View" button to read individual results. To exclude a particular response, click the Included Responses button. You can then view the set of individual responses that are currently included and select those you wish to exclude. Results below contain only Included responses

EXCLUDE BLANK RESPONSES

Launch Date	02/07/2005 - 2:22 PM
Modified Date	
Close Date	04/18/2005 - 4:19 PM
Email Invites	0
Visits	139
Partials	0
Completes	81

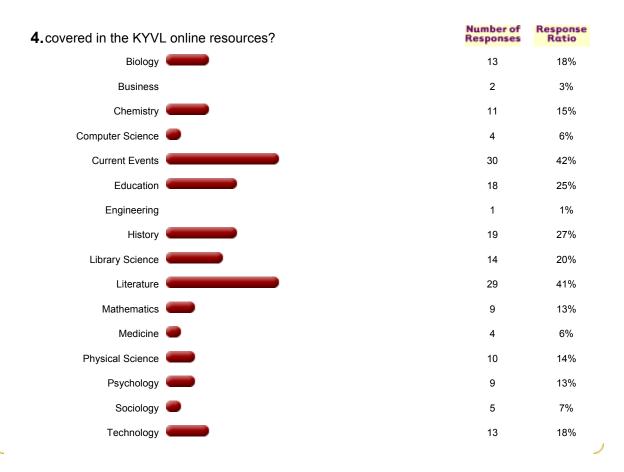**Responses:** ⦿ Completes only   ○ Partials only   ○ Completes & Partials

Help us provide you with the online information resources that you need. Please complete the following survey and submit it to us.

There are two ways you can search these resources after you click on the Find Books, Articles, and More. One is by a group of databases (online resources) by subject area. The other is to directly connect to the resource provider. If you use either/or/part of these, please respond where appropriate. Please rate these resources based on how successful you are in finding the information that you need.

1. Search a Group of...Databases: Online Resource Name

	1	2	3	4	5	Not

The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option	Poor	Fair	OK	Good	Excellent	Applicable
1. General & Reference	1% 1	1% 1	13% 10	30% 23	47% 36	8% 6
2. Education	1% 1	0% 0	14% 11	45% 34	26% 20	13% 10
3. Arts & Humanities	3% 2	1% 1	18% 13	38% 28	24% 18	16% 12
4. Science & Medicine	3% 2	4% 3	13% 9	33% 24	25% 18	22% 16
5. Business & Economics	3% 2	3% 2	18% 13	30% 21	20% 14	27% 19
6. Social Sciences	3% 2	1% 1	12% 9	32% 24	36% 27	15% 11

2. Connect Directly to: Online Resource Name

The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option	1 Poor	2 Fair	3 OK	4 Good	5 Excellent	Not Applicable
1. Magazines and Articles - All topics - EBSCO	1% 1	1% 1	9% 7	23% 18	59% 47	8% 6
2. Magazines and Articles - Computing - ProQuest	3% 2	1% 1	12% 9	32% 24	20% 15	33% 25
3. Magazines and Articles - Career and Technical Education - ProQuest	4% 3	0% 0	12% 9	32% 23	18% 13	34% 25
4. Magazines and Articles - AltPress Watch - ProQuest	4% 3	1% 1	11% 8	27% 19	21% 15	34% 24
5. Encyclopedia Americana - Grolier	1% 1	0% 0	7% 5	26% 20	50% 38	16% 12
6. Biographies - Wilson	3% 2	0% 0	5% 4	31% 23	44% 33	17% 13
7. NoveList	1% 1	0% 0	7% 5	24% 18	47% 35	21% 16
8. OCLC FirstSearch	4% 3	0% 0	6% 4	31% 22	23% 16	37% 26
9. International Index to Music Periodicals	6% 4	1% 1	9% 6	19% 13	13% 9	51% 35

3. Overall, how would rate the KYVL online resources that you use?

The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option	1 Poor	2 Fair	3 OK	4 Good	5 Excellent
1.	3% 2	3% 2	8% 6	39% 30	47% 36

Which of the following subject areas would you like to be better

4. covered in the KYVL online resources?

	Number of Responses	Response Ratio
Biology	13	18%
Business	2	3%
Chemistry	11	15%
Computer Science	4	6%
Current Events	30	42%
Education	18	25%
Engineering	1	1%
History	19	27%
Library Science	14	20%
Literature	29	41%
Mathematics	9	13%
Medicine	4	6%
Physical Science	10	14%
Psychology	9	13%
Sociology	5	7%
Technology	13	18%

5. What subject areas other than those listed above would you like to see as a part of the KYVL online resources?

VIEW 34 Responses

6. If there are specific databases which you would like to see added to the KYVL online resources, please list them.

VIEW 25 Responses

7. If you would be willing to participate in a focus group via email, please provide your name and email address.

VIEW 9 Responses

Thank you for your help!

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REPORT OVERVIEW

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Questions that required written responses are displayed by individual query. The "Report Overview" button or "Back" button will return you to your survey results.

Each individual respondent is referenced under the # column.

5. What subject areas other than those listed above would you like to see as a part of the KYVL online resources?

#	Response
1	more school library media services
2	health/physical education
3	Ecology
4	homework links for kentucky students
5	Physics; Writing
6	none
7	earth science related articles
8	health
9	movies, songs, videotaped news, games in French
10	Literary criticism, poetry criticism
11	Drama
12	Current events
13	Health Science
14	Career Education
15	Career Education
16	none I can think of.
17	Music
18	Geo/Political: Information on countries, religion, government, natural resources, maps, cultures, etc would be a BIG Help.
19	Many of these topics already seem well represented in the available databases; our problem is the readability for h.s. students. Nearly all seem aimed toward academic use rather than secondary. Literature--critical analysis; poetry
20	Foreign language
21	Economics
22	Music History, Sports (archery), Crafts, Crocheting, Auto Mechanics, Auto body repair, Cosmetology
23	More magazines readily available.
24	Music, sports, and crafts. The history in these areas would be good.
25	Not really a subject area, but I would like to see more full text articles
26	I think you have them all covered pretty well.

27	career information job readiness information family and consumer science information social skill information and more Technical information
28	Spanish
29	Marine Biology and Environmental Science
30	Took too long to open any search material. I really have no idea as to how good the site is.
31	none
32	I am satisfied with what is being offered.
33	Aerospace Science
34	Poetry, Authors, Career Information,

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6. If there are specific databases which you would like to see added to the KYVL online resources, please list them.

#	Response
1	Book reviews for librarians; Books in Print
2	I would love to have SIRS Knowledge Sources added as a resource for public school students. It seems to use a natural search method for students who are undermotivated to complete research and have not been encouraged to utilize Boolean searching.
3	Gale online resources for literature and social studies
4	Gale literary criticism
5	Gale's Opposing Viewpoints
6	Opposing viewpoints or CQ Researcher
7	Books in Print
8	Searches are too broad. Example, a search for Information Literacy in the Education group brings up hits for "Chlorine dilemma: clean pool, dirty air." This is very frustrating for high school students. They will usually give up and go search the web.
9	Bridges (Choices Explorer or Guidance central) www.bridges.com
10	Bridges (Choices Explorer or Guidance Central) www.bridges.com
11	none I can think of
12	The first part of this survey done by a HS librarian was already submitted before realizing there was an attachment. Novelist: Help me decide what book to keep, buy and make reading recommendations. I reference to other school librarians when they have book challenges. Ebsco: What a fantastic source. I don't know what KY pays, but it's worth every penney. The database groups are very good and easy to modify. Help: I miss the online library help. Career Center & I need help writing. I use both of these components with all freshmen each year. I wish career information had something like The College Blue Book which lists colleges and their majors. The tutorial is a great re-fresher for me each fall, and a great teaching tool. Perhaps put a current events/news button on the "Find book articles and more" page. How about a "Click Here" to add a KYVL icon to your desktop. How about a Public Services Announcement (TV spot) regarding the KYVL and how "Average Joe" could use the site. Keep up the GREAT KYVL!!! Regarding student use of the KYVL,I would say use by students at our school is fairly low except when teachers mandate its use. Too many times students want to take the "Easy Way" and Google. The concept of authority doesn't carry much weight with our students. I just want to say I'll keep encouraging students to use the KYVL. Again, thank you sooo much.
13	SIRS Knowledge Source
14	Bridges - a career-based database access.bridges.com We find KYVL frankly difficult for students to use. It is the least user friendly interface we have. We are fortunate enough here that we can afford other databases for our students. The differences in ease of use is striking! There are too many hoops/choices for students to jumb through before they even get to the window to type in their search terms. Even on the page offering the database selection options, why is it necessary to have to scroll down the page for a "continue" button? Why couldn't the d/b be displayed in two columns with descriptions popping up in roll-overs. Then when they actually get to the articles it is difficult to actually print them-- there are more hoops to jump through. The Margarets Scott Co High School

15	SIRS
16	Sirs and Electric Library both from Proquest. CQ Researcher
17	Newspaper databases of some kind.
18	Culturegrams, Associated Press On-line
19	Grove's Dictionary of Music and Musicians
20	I know there are some great ones out there, but I don't know which ones to refer.
21	NewsBank. Ebsco's newpaper searches are not productive.
22	You might consider something that's all full text like SIRS rather than MAS. Abstracts don't help with research papers.
23	no
24	E-Library Sirs Databases Culturegrams Webfeet Infotrac Nettrekker
25	InfoTrac